

**From:** Bob Harris  
**To:** Microsoft ATR  
**Date:** 1/18/02 7:37pm  
**Subject:** Microsoft Settlement

I urge that the settlement proceed on basis of the MS offer. Let's get this mess behind us.

I'm no computer expert though as a senior I've wrestled with them for 12-13 years. I find it hard to believe that people buying computers and software are mislead or trapped into buying MS. The complaints have been from a minority and I beleave from those envious of the success of, or are competitors of, MS.

Though I have both COX and AOL I'm more concerned about the size, spread and options of AOL than MS.

It was and is, a tough competitive field out there, MS has done a better job.

Thanks for reading (listening?)

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